



## Flood Risk Assessment - Property Owner Questionnaire

As the first stage of our survey we need to gather as much information as possible. You probably know more than anyone about what happened when your property flooded or was threatened by a flood. With the benefit of this information our surveyor will then recommend the most cost-effective means to minimise the effect of future flooding on your property and possessions. A site survey will be required to finalise the designed solution.

We know flooding can be extremely traumatic and want to ensure that we recommend solutions to give you maximum protection. As you know flooding can be complex and floodwater may arise from many sources sometimes all at the same time, so we need to be completely sure that we address everything in such circumstances. All background information you can give will be extremely useful and we would appreciate your answering, as far as you can, the following questions. Please include Jpeg photographs showing the flood events if you have them (photos can be very helpful) and include any comments or additional information that you think may be relevant.

We look forward to assisting you further.

Your Name \_\_\_\_\_ Date: .....

Address \_\_\_\_\_  
\_\_\_\_\_

Post Code \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

*In the following, please tick all relevant boxes, delete where applicable\* and reply where you can.*

**1. Has your property ever been flooded?** Yes  No  Don't know

**How many times have you flooded and when?**

- a. In the last year? \_\_\_\_\_
- b. In the last five years? \_\_\_\_\_
- c. In the last ten years? \_\_\_\_\_
- d. In the last 50 years? \_\_\_\_\_
- e. When did your property last flood? \_\_\_\_\_
- f. I don't know

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### 2. What was the source of the flood water - where did it come from?

- |                                |                          |            |                          |
|--------------------------------|--------------------------|------------|--------------------------|
| a. River (name) .....          | <input type="checkbox"/> | Don't know | <input type="checkbox"/> |
| b. Stream or Brook (name)..... | <input type="checkbox"/> | Don't know | <input type="checkbox"/> |
| c. Ground water                | <input type="checkbox"/> | Don't know | <input type="checkbox"/> |
| d. Water from hills etc        | <input type="checkbox"/> | Don't know | <input type="checkbox"/> |
| e. Highway flooding / runoff   | <input type="checkbox"/> | Don't know | <input type="checkbox"/> |
| f. Sewers / Drains / manholes  | <input type="checkbox"/> | Don't know | <input type="checkbox"/> |
| g. Other - please give details |                          |            |                          |

### 3. Flooding History (if the property has flooded several times, please copy the form to record each flood event)

- a. What was the maximum depth of floodwater (inside? .....Metres..... cm\* or ..... Ft\*.....ins\* or Don't know   
 ( outside? .....Metres..... cm\* or ..... Ft\*.....ins or Don't know
- b. How long did the floodwater remain? ..... Hours/days/weeks
- c. The floodwater that came in was Clean  Dirty  Sewage  Don't know
- d. How much warning of the flood did you have? .....Hours\*/days\*/weeks\*
- e. Did you receive a formal flood warning? Yes  No  Don't know
- f. How many able bodied people will help you in a flood event? 1\*/2 \*/3 \*/more\*.....
- g. Will you leave protection in place for extended periods when you are away? Yes  No

### 4. Extent of Flooding:

Land or site area  Main Property  Garage  Other ..... Don't know

### 5. How did floodwater get into your property?

- |                            |                                |                               |                                |                                |  |
|----------------------------|--------------------------------|-------------------------------|--------------------------------|--------------------------------|--|
| a. Through doors           | front <input type="checkbox"/> | back <input type="checkbox"/> | patio <input type="checkbox"/> | Other <input type="checkbox"/> | .....Don't know <input type="checkbox"/> |
| b. Through windows         | front <input type="checkbox"/> | back <input type="checkbox"/> | sides <input type="checkbox"/> | Other <input type="checkbox"/> | .....Don't know <input type="checkbox"/> |
| c. Through airbricks       | front <input type="checkbox"/> | back <input type="checkbox"/> | sides <input type="checkbox"/> | Other <input type="checkbox"/> | .....Don't know <input type="checkbox"/> |
| d. Through drains.         | WC <input type="checkbox"/>    | Bath <input type="checkbox"/> | Sink <input type="checkbox"/>  | Other <input type="checkbox"/> | .....Don't know <input type="checkbox"/> |
| f. Through walls.          | front <input type="checkbox"/> | back <input type="checkbox"/> | sides <input type="checkbox"/> | Other <input type="checkbox"/> | .....Don't know <input type="checkbox"/> |
| g. Through floors.         | front <input type="checkbox"/> | back <input type="checkbox"/> | sides <input type="checkbox"/> | Other <input type="checkbox"/> | .....Don't know <input type="checkbox"/> |
| h. Into cellar or basement | front <input type="checkbox"/> | back <input type="checkbox"/> | sides <input type="checkbox"/> | Other <input type="checkbox"/> | .....Don't know <input type="checkbox"/> |
| i. Other areas .....       |                                |                               |                                |                                | .....Don't know <input type="checkbox"/> |

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**12. If you were to be protected by a barrier / aperture system, what do you think should be the barrier height above ground level (based on how high the floodwater might come)?**

Required height      Less than 30cm (1ft)  30cm (1ft)  60cm (2ft)  90cm (3ft)   
more? \_\_\_\_\_  please state the height \_\_\_\_\_ M\* / cm\*

**13. Sketch Plan of property** (a rough outline will do with if possible dimensions and positions of key openings like doors, patio doors low windows etc.)

**14. Is there other relevant information or facts? If so, please note them here :-**

.....  
.....  
.....  
.....  
.....

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Signed ..... the Property owner\* / occupier\*

*Thank you for your help.*

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